



## **Canadian IT Asset Management Users' Group (CITAMUG)**

**FALL MEETING – SEPTEMBER 27, 2006**

### **FINAL AGENDA – SOFTWARE, LICENSE AND GENERAL ASSET MANAGEMENT (MORNING):**

8:00-8:30	<b>Registration and Continental Breakfast</b>
8:30	Introduction
8:45 – 10:00	<b>IBM:</b> <i>Overview of ITAM Solutions (including former Isogon products)</i>
10:00 – 10:15	Break
10:15 – 11:00	<b>IBM:</b> <i>Recent announcement re: Processor Value Unit Pricing (as affects middleware products)</i>
11:00 – 11:30	<b>Facilitated Discussion:</b> <i>ITAM Toolkit - What's in Yours?</i>
11:30 – 12:00	<b>Open Discussion:</b> Suggestions from/since last meeting: <ul style="list-style-type: none"> <li>▪ Media Management</li> <li>▪ Open source licensing.</li> <li>▪ ITAM in support of disaster recovery</li> <li>▪ ITAM in an outsourced environment: License compliance, staffing, other.</li> <li>▪ Escrow criteria (i.e., to determine when escrow is required) and release conditions.</li> <li>▪ Software license models: Usage, per seat, processor etc.</li> <li>▪ RFP process: Industry standards for acquisition of ITAM tools</li> </ul>
<b>12:00 – 1:00</b>	<b>Lunch and Networking</b>

### **FINAL AGENDA – HARDWARE ASSET MANAGEMENT (AFTERNOON):**

**Note:** For this meeting, the afternoon sessions are focused mostly on software, although there is some relevance to hardware.

1:00 – 1:30	<b>Microsoft:</b> <i>Update and Response to Questions from April 25<sup>th</sup> Seminar – Introduction to Microsoft Licensing</i>
1:30 – 2:30	<b>Microsoft:</b> <i>Virtualization Overview and Licensing Impact</i>
2:30 – 3:00	<b>Microsoft:</b> <i>Acquisition of AssetMetrix, and roadmap for integration with SMS</i>
3:00 – 3:30	<b>Facilitated Discussion:</b> <i>End of Lease Management (experiences, methodology, processes etc.)</i>
3:30 – 4:00	<b>Open Discussion:</b> Suggestions from/since last meeting: <ul style="list-style-type: none"> <li>▪ Asset tracking: Methodologies, common issues, different processes etc.</li> <li>▪ Regulatory/legal requirements for asset inventory and disposal</li> <li>▪ Integration with Fixed Assets</li> <li>▪ VAR: Services and role, key Ts and Cs</li> <li>▪ Hardware defects: Trending problems, role of vendor management in identifying and proactive action</li> </ul>

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