



**Canadian IT Asset Management Users' Group (CITAMUG)**

**WINTER MEETING – MARCH 1, 2006**

- LOCATION:** [NOVOTEL](#) Toronto  
45 The Esplanade  
Toronto, Ontario M5E 1W2  
416-367-8900
- TIME:** 8:30 a.m. to noon: Software and general asset management  
1:00 to 3:30 p.m.: Hardware asset management
- COST:** \$75.00 pp (morning or afternoon)  
\$100.00 (morning and afternoon)
- REGISTER:** Send email to [citamug@tam-inc.com](mailto:citamug@tam-inc.com) or call 905-602-9292, ext. 1.

**PRELIMINARY AGENDA – SOFTWARE AND GENERAL ASSET MANAGEMENT (MORNING):**

1. Vendor: IBM, John R Anderson, Program Manager zSeries Software Asset Management: Overview of recent SAM survey (as to mainframe software)
2. Roundtable: ITAM versus Configuration Management Database (CMDB)
3. Vendor: Microsoft, Chris Healing, Enterprise Channel Sales: Licensing Update
4. Consultant: Maxelerate Systems, Jon Maxim: Best Practices in Vendor Performance Management (may be moved to p.m.)
5. Open Discussion: What software and license management topics are of interest to you? Suggestions at/since last meeting:
  - Open source licensing.
  - ITAM in support of disaster recovery
  - ITAM in an outsourced environment: License compliance, staffing, other.
  - Escrow criteria (i.e., to determine when escrow is required) and release conditions.
  - Oracle licensing. (I keep trying to get Oracle to present at a meeting.)
  - Sarbanes Oxley (SOX): Implications on IT contracting and management.
  - Software Asset Management: Detailed processes.
  - ITAM policies: What, why?
  - Legal issues in IT contracting.
  - Software license models: Usage, per seat, processor etc.
  - Budgeting for implementation of a comprehensive hardware/software management solution.
  - RFP process: Industry standards for acquisition of ITAM tools.

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***PRELIMINARY AGENDA – HARDWARE ASSET MANAGEMENT (AFTERNOON):***

1. **Vendor:** [MaSeR Corporation](#): Hardware disposal and e-recycling issues and options, as well as industry regulations.
2. **Facilitated Discussion:** Asset Tagging - Why, Who, How, When, Where?
3. **Facilitated Discussion:** Regulations of Relevance to ITAM
4. **Open Discussion:** What hardware asset management topics are of interest to you? Suggestions from/since last meeting:
  - Asset tracking: Methodologies, common issues, difference processes etc.
  - Regulatory/legal requirements for asset inventory and disposal.
  - Integration with Fixed Assets
  - Asset Tagging: What, why, how, when?
  - VAR: Services and role, key Ts and Cs
  - Hardware defects: Trending problems, role of vendor management in identifying and proactive action.

***AGENDA SUBJECT TO CHANGE WITHOUT NOTICE.***